Fire and Paramedical ADMINISTRATION

DEPARTMENT STAFFING

	APPROVED	CURRENT	ACTUAL
	POSITIONS	VACANCIES	STAFFING
Staffing level as of 01/31/99	490	11	479

REVENUE COLLECTIONS

Fire Incident Report Fees	\$	200.00
Medical Report Fees	\$	0.00
Permits	\$	1,850.00
Parking Summons	\$	100.00
EMS Collections	<u>\$ 1</u> :	23,309.96

January, 1999 Collections <u>\$125,459.96</u>

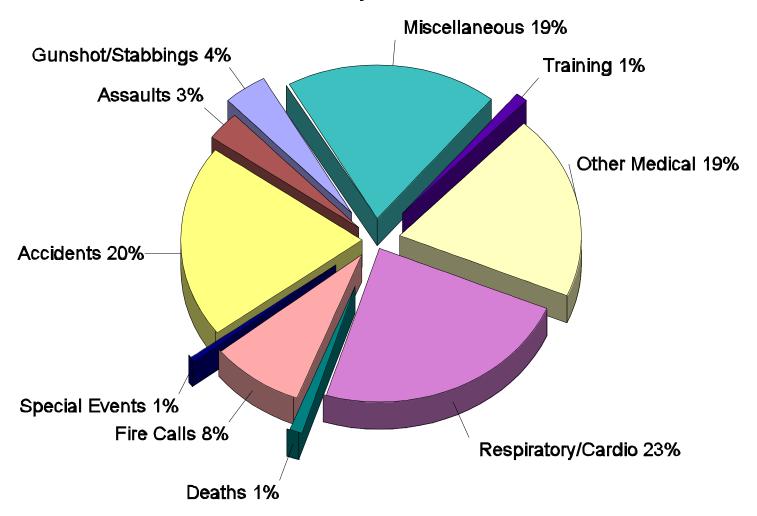
PAYROLL ADJUSTMENTS

Special Duty Pay	\$ 11,643.00
Haz-Mat Technical	\$ 4,547.32
Holiday Pay	1,232 hours
Overtime	1,850 hours
Part Time / Casual	156 hours

Fire and Paramedical FIELD OPERATIONS

EMS Responses by Major Category

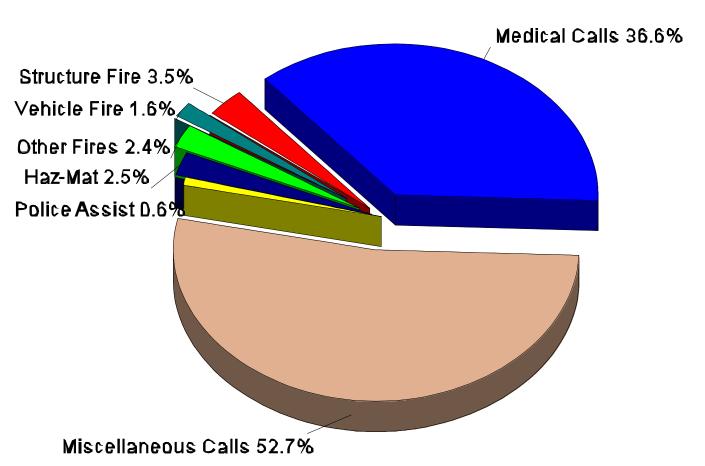
January 1999



Fire and Paramedical FIELD OPERATIONS

The following Provides Information relating to the Fire and Paramedical Services routine operations for the report period. This section provides three (3) areas of data collection: 1) field operations: fire and medical responses; 2) information relating to the N.F.P.S. Arson investigation unit; and 3) the Fire Prevention Bureau's activities relating to inspections, public education, and recorded violations.

Fire Responses by Major Category January, 1999



Fire and Paramedical

FIELD OPERATIONS

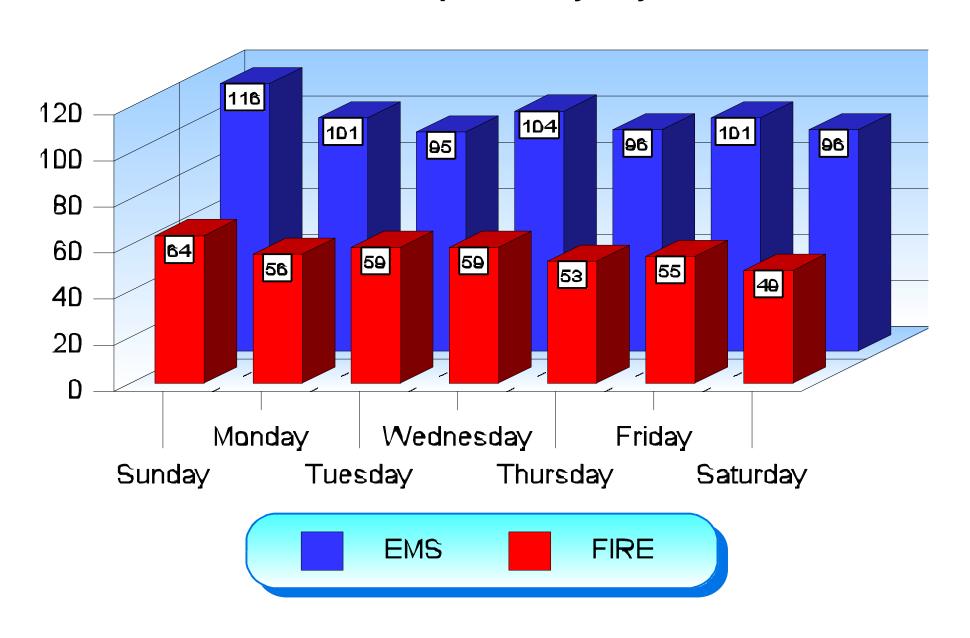
Fire Responses for January, 1999

Total Emergency Responses for Month			1,687
Daily Average Number of Responses			54.4
Average Response Time (In m	inutes)		4.1
Structure Fires Vehicle Fires Other Fires Haz-Mat Incidents	47 39 28 24	Medical Calls Police Assistance Miscellaneous	683 6 954
Property Value and Fire Loss Inf	ormation		
Value of property where fire loss occurred \$2,657,847 Estimated property loss to fires \$155 Percent loss to fire			383.00 867.00 0. 001
Fire deaths 0			
Mutual Aid with Other Tidewater	Cities		
From other cities To other cities			11 16
EMS Responses for January, 1999			
Total Responses for Month			3,031
Daily Average Number of Res	sponses		97.7
Average Response Time (In minutes) 6.10			6.10
Gunshots/Stabbings Assaults Accidents Special Events Fire Calls	110 98 605 16 252	Deaths Respiratory/Cardiovascular Other Medical Training Miscellaneous calls	38 712 588 37 574

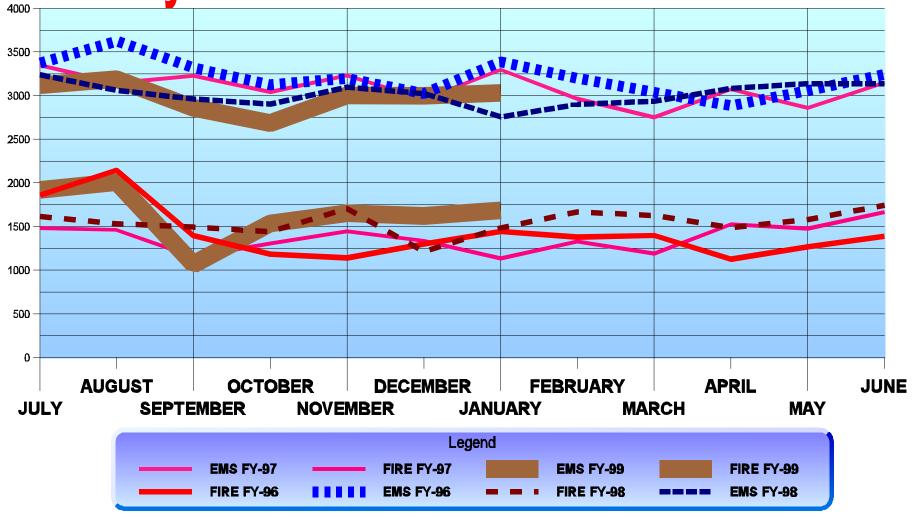
Fire and Paramedical

FIELD OPERATIONS

Fire and EMS Responses By Day of Week



Monthly Fire and EMS Service Calls



FY-96, FY-97, FY-98, FY-99 to Date

Fire and Paramedical ARSON INVESTIGATION UNIT

The information contained on this page relates to the activities of the Norfolk Fire and Paramedical Services' Arson Investigation Unit. Some of the statistical data used is carried over from the previous month. One such example is information relating to ongoing investigations. All other data is directly related to the reporting period of this report.

Arson Personnel Man-hours		Investigations	
Court Appearances	4	Fire Scene	16
Police training	12	Suspicious Fires	9
Investigations	196	Other Fires	9
Administrative	252	Arrests	0
Overtime	208	Cases Closed	9
Other	526		

FIRE PREVENTION BUREAU

The Fire Prevention bureau's role involves business and building inspections relating to fire code requirements for new and established business'. The bureau is also to monitor fire lane activities within the city and cite those person(s) violating "Fire Lane - No Parking" areas. Prevention personnel also have the responsibility for educating citizens, business owners and their employees in fire prevention requirements, methods. and skills.

Target Hazard Inspections	177	Violation Notices	108
Complaint Inspections	329	Violations Corrected	397
Public Education Programs	7	Warrants/Summons	12
Permits Issued	37	Convictions	1

NOTE- 368 fire safety violations were discovered in this reporting period.

Fire and Paramedical

Field Operations

Norfolk Fire & Paramedical Services participates in the Virginia Fire Incident Reporting System (VFIRS). VFIRS, which is modeled on the National Fire Reporting System, provides over 100 categories of emergency calls. Participating jurisdictions report all emergency responses on a monthly basis to State Fire Programs. The information provided is studied for statewide trends which can be used to make changes in the Life Safety Code and State Building Code and to provide localities information about developing trends. Because of the limited space in the Monthly Report to the Council many categories are reported as miscellaneous.

The following is the breakdown of fire calls reported in the Monthly Report as miscellaneous calls.

Stuck in Elevator	14
Search	0
Power lines down	8
Aircraft standby	4
Lock-out	4
Lock-in	12
CO Investigation	52
Unauthorized burning	8
Malicious false alarm	34
Unintentional false alarm	48
System malfunction	79
Steam, gas mistaken for smoke	8
Extrication	4
Animal rescue	0
Wrong location	22
Vicinity alarm	13
Excessive heat	8
Arcing, shorted electrical equipment	27
Water evacuation	4
Disregard ¹	92
Canceled ²	88
Duplicate ³	144
Other ⁴	281
Total miscellaneous fire calls	954

^{1.} Many of our emergency responses call for multiple unit responses. The disregard category is used to report life threatening medical responses that have responding units cleared by the first arriving EMS unit.

^{2.} Calls that are canceled by the person(s) that originally called for assistance.

^{3.} Calls that were duplicates of another call but provided different information. Often we get multiple calls concerning an emergency, particularly structure fires and vehicle accidents. Some callers give the wrong address or other erroneous information causing the dispatcher to dispatch units to an emergency that is already covered.

^{4.} There are still many types of calls that NFPS units respond to that are not categorized in the VFIRS system. Some of those calls are assistance provided to animal control officers, flags stuck on the flag pole, carbon monoxide investigations, unsafe building conditions, standbys, assistance to other city departments.